



Ontario SPOR SUPPORT Unit Webinar
Social Prescribing: The Value of a Holistic Patient Navigation Support on Equity
March 20, 2024

Chat Summary

- 12:06:23 could we post that survey again?
- 12:06:36 scroll the survey
Replying to "scroll the survey" Once you answer one question and submit it disappears
Replying to "scroll the survey" yes I submitted after province question so could not answer
- 12:07:53 Cannot complete survey. I am a patient/caregiver.
- 12:08:00 Could not complete poll. I am a patient and care partner advisor.
- 12:08:05 Same I do not have survey, I am a nurse navigator in primary care.
- 12:17:50 When the navigators met with community member - was this in person or over the phone?
Replying to "When the navigators ..." It was both. the navigator began with in- person meeting followed by 'on phone' as needed.
- 12:20:55 Nathalie - what is your background. Are navigators needing to have professional background
- 12:22:40 How about Indigenous callers?
- 12:24:30 For the emotional support - what kind of training was given for this?
- 12:30:31 I work with adults with developmental disabilities and dual diagnosis, how well trained or prepared will navigators be to support clients like mine?
- 12:32:33 This is the type of work we do at Ptbo Family Health Team. It is absolutely essential for people to have access to this type of support. We are nurses, and we also use our empathy to learn people's holistic issues and meet their needs. we absolutely build people's self efficacy.
Reacted to "This is the type of ..." with ❤️
- 12:38:18 In terms of equity - do you have any other data besides Francophone?
- 12:50:55 was there any mental health first aid training?
- 12:51:00 developmental disabilities, cognitive, etc.

- 12:56:27 Is the work of ARC going to be helpful to open the door for more Ministry of Health funding for these types of essential services within primary care?
- 12:56:36 Could you please put a link to the article in the chat?
- 12:56:50 Or the name of it.
- 12:58:43 <https://www.arcnavigatorproject.com/>
- 12:58:48 Thanks!
Reacted to "Thanks!" with 👍
- 13:00:32 Mental Health First Aid (MHFA) course is being offered by Mental health commission of Canada link below - Mental Health First Aid - Mental Health Commission of Canada
<https://mentalhealthcommission.ca/what-we-do/mental-health-first-aid/>
- 13:00:44 I am in school, and I would like to use the research for papers.
- 13:00:54 Thank you for the wonderful session!