

		About clinical & public health issues	About health system issues
Clarifying a problem	1	What is the problem (and its causes)? <ul style="list-style-type: none"> • A risk factor, disease or condition • A program, service or drug being used • Current health system (governance, financial and delivery) arrangements within which programs, services and drugs are provided • Current degree of implementation of an agreed course of action 	
	2	How did the problem come to attention and has this process influenced the prospect of it being addressed?	<ul style="list-style-type: none"> • e.g., for Canada www.cihi.ca for national health and healthcare utilization databases • e.g., for all countries www.lexisnexis.com/hottopics/lnacademic/ for media coverage of health issues
	3	What indicators can be used, or collected, to establish the magnitude of the problem and to measure progress in addressing it?	
	4	What comparisons can be made to establish the magnitude of the problem and to measure progress in addressing it?	
	5	How can a problem be framed (or described) in a way that will motivate different groups?	PubMed HSR Queries www.nlm.nih.gov/nichsr/hedges/search.html <ul style="list-style-type: none"> • Process assessment • Outcomes assessment
		PubMed HSR Queries www.nlm.nih.gov/nichsr/hedges/search.html <ul style="list-style-type: none"> • Qualitative research 	
Framing options	1	Has an appropriate set of options been identified to address the problem (within one or more of the areas where problems were identified)? <ul style="list-style-type: none"> • Introducing, changing or discontinuing a program, service or drug • Introducing, changing or discontinuing a health system arrangement that contributes to whether the right mix of programs, services and drugs get to those who need them • Implementing an agreed course of action 	
	2	What benefits are important to those who will be affected and which benefits are likely to be achieved with each option?	Health Systems Evidence for health system arrangements www.healthsystemsevidence.org
	3	What harms are important to those who will be affected and which harms are likely to arise with each option?	
	4	What are the local costs of each option and is there local evidence about their cost-effectiveness ?	
	5	What adaptations might be made to any given option and might they alter its benefits, harms and costs?	
	6	Which stakeholders' views and experiences might influence the acceptability of an option and its benefits, harms and costs?	
		Cochrane Library for clinical programs, services and drugs www.cochranelibrary.com	
Identifying Implementation Considerations	1	What are the potential barriers to and facilitators of the successful implementation of the policy or program (at each of the following levels)? <ul style="list-style-type: none"> • Patients/citizens (e.g., awareness of the availability of a free program) • Health workers (e.g., adherence to guidelines) • Organizations (e.g., performance management) • Systems (e.g., enforcement of regulations) 	
	2	What strategies should be considered in order to facilitate the necessary behavioural changes among patients/citizens ?	Health Systems Evidence for implementation strategies www.healthsystemsevidence.org
	3	What strategies should be considered in order to facilitate the necessary behavioural changes among health workers ?	
	4	What strategies should be considered in order to facilitate the necessary organizational changes ?	
	5	What strategies should be considered in order to facilitate the necessary system changes ?	
For systematic reviews : <ol style="list-style-type: none"> 1. What's the quality (AMSTAR) score? 2. How locally applicable are the key messages? 			<ul style="list-style-type: none"> • "user fees" ≠ user fees • (doctor AND nurse) OR pharmacist ≠ doctor AND (nurse OR pharmacist) • nurs* = nurse OR nurses OR nursing

SUPPORT tools available at www.healthsystemsevidence.org

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