

What (Else) do Policymakers/Managers Need to Know?

Masterclass on the Conduct and Use of Patient-Oriented Research
Toronto, ON, Canada

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Objectives for this Session

- To hear from policymakers/managers about what they need to know and how they can fill gaps in their knowledge



Key Resources for this Session

- Health Quality Ontario's webpages providing tools and resources to support patient engagement in improving Ontario's health systems (<http://www.hqontario.ca/Engaging-Patients>)
- Health Foundation's person-centred care resource centre (<http://personcentredcare.health.org.uk/resources/person-centred-care-around-world>)
- Others to be identified by participants (and supplemented as needed)



Let's Start with The Good, The Bad and The Ugly

- What have been some of your bad or ugly experiences in supporting the conduct and use of POR?
- What have been some of your good experiences in supporting the conduct and use of POR?



What (Else) do Policymakers/Managers Need to Know? Where to Go for Support?

- In pairs, select one of the following topics and prepare a brief, informal presentation (maximum 3 minutes) on what policymakers/managers need to know and where to go for supports on the topic
 - ❑ History of patients and families in research
 - ❑ Broad understanding of patients' and families' experiences in relation to healthcare and research
 - ❑ Health of the population (e.g., multimorbidity)
 - ❑ Health systems - provincially, nationally and internationally
 - ❑ How to engage and partner with patients and families in decision making
 - ❑ One other topic



What (Else) do Policymakers/Managers Need to Know? Where to Go for Support?

- Presentations and discussion
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